

Office of Safety, Security & Emergency Preparedness

# 2019/2020 FSSAT/SSRA: Process & Recommendations

# Safety, Security & Emergency Preparedness (SSEP)

10/22/19 Board Workshop

**REVISED** 



## Agenda

## **Topics Being Covered:**

- State Statute Requirements
- Findings & Recommendations
- Our Strategic Efforts
- Process & Timeline
- Activities to Implement
- Discussion
- Appendix



## State Statute Requirements

Source: FLDOE Memorandum, 08/30/19, Damien Kelly:

"Furthermore, s. 1006.07(6), F.S., requires the district's school safety specialist provide recommendations to the district school superintendent and the district school board that identify strategies and activities the district school board should implement in order to address the assessment findings and improve school safety and security. Each district school board must receive such findings and the school safety specialist's recommendations at a publicly noticed district school board meeting to provide the public an opportunity to hear the district school board members discuss and take action on the findings and recommendations."





# Physical Enhancements (from 9/10 Workshop & updates)

#### **School Access:**

- Single Point of Entry (SPE)
- 750,000 linear feet of perimeter fencing
- Access points locked & monitored
- All visitors access school through SPE
- STAR system all visitors processed
- Visitor badging
- Student & Staff ID badges

### **Interior:**

### Policy 2150 Safer Spaces

- Phase I: 3,000 classrooms
- Phase II: ~4,600 classrooms
- SIU & District Fire Inspectors assessed, identified & marked more Safer Spaces
- Video guide featuring Sheriff Gualtieri
- Classroom doors locked during instruction
- Signage to guide visitors
- Staff present during transitions



## **Technology:**

- Real-time Emergency Video Access for Law Enforcement
- \$6.2M video surveillance:
  - 1,593 of 2,500 analytic cameras install (on track)
  - 10,000 analog cameras installed
- \$4.5M Radio System Migration & Enhancement:
  - Buses & non-emergency radio traffic off of public system
  - 1,400 new bus radios
  - 5 new control stations
  - 314 portable 2-way radios
  - 1,100 school handheld radios
- \$17M Intercoms:
  - 3 year implementation
  - Phase 1: High Schools, Technical Colleges, Centers, Secondary Combination
  - Pre-record messages, initialize remotely



Ties directly to Safe Havens and FSSAT findings from 2018-2019 & 2019-2020



## **School-Based Security Personnel**

(from 9/10 Workshop & updates)

#### **Resources:**

- Successful passage of Secure the Next Generation Referendum
- Increased funding for safety & security staff
- \$53M in Personnel (\$32M existing + 20.7M NEW, Referendum & Safe Schools Allocation)
- Over 1,270 personnel:
  - 745 Existing staff, 520+ NEW staff
  - New: 45+ Guardians, 400+ Campus Monitors, 55+ Security Specialists
  - 14 Area Security Managers (New)
  - 43 Campus Security Managers (New)
  - Floater pools for absences/coverage
  - 1:1000 ratio Safe School Officer to student
- Safe School Officer on campus, <u>every day</u>, at all District schools
- Uniforms for Campus Monitors & Security
   Specialists 900+ staff, unified & visible



## **Security Staff Training:**

- Extended calendar: 3 days of additional training and NEW back to school training
- Job descriptions revised to allow staff to intervene, break up and/or disrupt conflicts or fights
- 2018-19 Mid-Year Training: 500+ staff, attack planning cycle & identify individuals carrying weapons
- 2019-20 Back to School Training: 280+
- 2019-20 ongoing training: bi-weekly cadence
- Topics covered:
  - Threat Assessment, Threat Mitigation
  - SAFE Team training
  - Diversity & ESE
  - Anger Management & De-Escalation
  - Professionalism, SSEP Division overview, SOP manual introduction & protocol changes
- Active Killer/Assailant Program training in coordination with local LE & BSO





# Policy, Process & Statute (from 9/10 Workshop & updates)

### **NEW Policies & Statutes:**

#### Policy 2120 Emergency Codes

- Any staff member must take appropriate action, initiate Code Red
- Reporting of threats
- Monthly Code Red cadence

### Policy 2130 Behavioral Threat Assess

- Identification of threat level, roles, responsibilities, auditing calendar
- Focused training for all administrative staff
- Digital documentation system (June 2019).
- System training for staff & LE in July/August

#### Policy 2150 Safer Spaces

Over 7600 classrooms marked

## SB 7030 (Full compliance)

- Promote FortifyFL app
- Process launched for:
  - SSRAs submitted on 10/1
  - Active Assailant Plan (all employees) 10/1
  - Drills for active shooter be age & developmentally appropriate
  - Notification of staff duty to report a threat



### **Process/Procedures:**

- Safe School Officer on campus, <u>every day</u>, at all District schools
- Before/After Care adhere to similar safety/security protocols as school day
- Procedures established and reinforced about monitoring access
- Centralized management structure for school-based security teams. Oversight through Area Security Managers and Campus Security Managers
- Safety & Security staff SOP Manual in development (100+ topics), deploy in sections, in next 90 days
- Role-specific protocols being developed
- Videos/Online learning development for SSEP initiatives being developed



Ties directly to Safe Havens and FSSAT findings from 2018-2019 & 2019-2020



# Intelligence (from 9/10 Workshop & updates)

## **Tools & Oversight:**

- Law Enforcement (LE) & Emergency First
  Responders participate in inspection of facilities
  and development of emergency response plans
- LE with real-time access to school security cameras (BSO, Coral Springs PD, Plantation PD, other contracts pending)
- Multiple tools launched for reporting threats:
  - FortifyFL
  - Saferwatch
  - Silence Hurts
- Safe Havens Individual school site reports and 1:1 meetings with Principals to review
- Phased rollout of school-based site recommendations from Safe Havens reports
- Standardized naming convention for cameras, schools partnered with LE to complete
- School Safety Plans developed
- SSRAS completed by schools 10/1 (SB 7030)
- District Security Operations Center development
- Protective Research Analysis threat detection



### **Enterprise Risk Management Framework:**

- \$3.7M: NEW Safety, Security & Emergency Preparedness (SSEP) Division to develop and implement framework
- New job positions created to support:
  - Risk identification
  - Training
  - Data Analysis
  - Fidelity of implementation
  - Communication
  - Internet monitoring for threats & security issues
  - Safety & Security operations center
  - School-based security oversight





## Infrastructure & Outreach

(from 9/10 Workshop & updates)

### **Infrastructure:**

### **NEW SSEP Division build:**

- 13 new roles and 15 new/revised job descriptions
- Job Fairs, social media/online forum publications
- Significant candidate screening
- District headcount: 29
  - Filled: 11
  - Pending Interviews/Candidate Select: 11
  - Pending 2<sup>nd</sup> Board reading: 7
- NEW School-based headcount (Ref \$): 410
  - Filled: 180 (to date)
  - Pending interviews/candidate select: 120
- Filling existing school-based vacancies as well
- Floaters to fill: 100, school-based roles 1st priority
- Candidate selection & interview panels: crosssection of Principals/Assistant Principals (60+),
   Cadre Directors and District department staff
- Intensive departmental partnership with HR, HRIS, Compensation, Benefits, Budget, OSPA, BSC, PPO, Transportation, Construction, IT, SSI, Port. Services
- Location for SSEP staff being readied



### **Outreach:**

- Streamline SRO contract
- Streamline video surveillance agreement
- Charter school compliance & comms:
  - Charter memos on 7026/7030
  - Shared District policies 2120, 2130, 2150

#### Communication:

- Board follow-ups completed
- Budget book, Budget hearings
- Forums attended:
  - Broward League of Cities
  - Broward Chiefs Association
  - District Safety Town Hall
  - COPA, Charter, Facility Serviceperson
  - Principals Operational Meetings: 2
  - Cadre Director meeting
  - 1:1 Introductory Board Member meeting
  - Pivot memos
  - Other forums



# Findings & Recommendations Intended to Improve School Safety & Security:

## Findings & Recommendations

Finding: Enhancements needed to improve the overall safety/security value and operation

of Single Point of Entry (SPE)

Recommendation: Additional technology to enhance Single Point of Entry (SPE)

Finding: Method for quick notification of critical incidents to law enforcement & school

**Recommendation:** Consider fixed duress buttons

Finding: Ensure intercom announcements can be heard in hallways/common areas

Recommendation: Intercom enhancement

**Finding:** Additional areas identified that would benefit from camera coverage

**Recommendation:** Security cameras (additional phases)

Finding: Potential to reduce human error in manually locking doors

**Recommendation:** Improved door-locking devices

Finding: New safety/security model benefits from centralized monitoring/identification

**Recommendation:** Continue buildout of District Security Operations Center (DSOC)

Finding: Enhancements needed to improve the safety/security value of the SPE

**Recommendation:** Enhance visitor management system technology



# Findings & Recommendations Intended to Improve School Safety & Security (cont):

## **Findings & Recommendations**

Finding: Enhancing a consistent approach to safety and security communications

**Recommendation:** Enhanced crisis communication plan

**Finding:** Establish systems to get relevant info to stakeholders with urgency

**Recommendation:** Enhanced social media monitoring & DSOC communications

Finding: Cultural shift needed to centralized safety and security model

**Recommendation:** Improved training for staff & students on safety and security procedures

and protocols

Finding: Ensuring fidelity of implementation of safety and security protocols

Recommendation: Continue with age- and developmentally-appropriate drills/training

**Finding:** Enhancing fidelity of implementation of safety and security protocols

**Recommendation:** Continued deployment of Stop-The-Bleed kits/training

Finding: Current SRO model as-is is not sustainable long term especially as it relates to

increasing number of Safe-School-Officers (SSO).

**Recommendation:** Continue to review models in cooperation with municipalities to find a

long-term model



# Our Strategic Efforts Focus (from 9/10 Workshop)

## Preparedness/ Prevention:

- School "hardening"
- Enhancing threat assessment process
- Developing consistent policies and procedures
- Improve technology usage and implementation
- Focusing on mental health
   violence prevention
   efforts
- Expanding role-based training

## Practice & Implementation:

- Implementation of policies that take into account risks and threats with consideration of scale
- Turning policies into usable procedures and guidance
- Creating a positive security environment
- After-incident reviews for improvement opportunities and recognition
- Whole-location buy-in regarding safety, security and emergency preparedness
- Moving toward a positive state of learning and training

## Response/ Recovery:

- Improving internal and external response to incidents to mitigate impact and once concluded, effectively help the community recover from it.
- Returning to operations in a predictable manner, better prepared for the next event



## Process: FSSAT + SSRA + School Site Reports

## Florida Safe Schools Assessment Tool (FSSAT)

## School Security Risk Assessment (SSRA)

## Individual School Site Report



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Site Report for Schools: School Safety, Security, and Emergency Preparedness Assessment Results

Name of School: School System:

Site Survey Report for

#### Phase I

Security Technology Item Assessment





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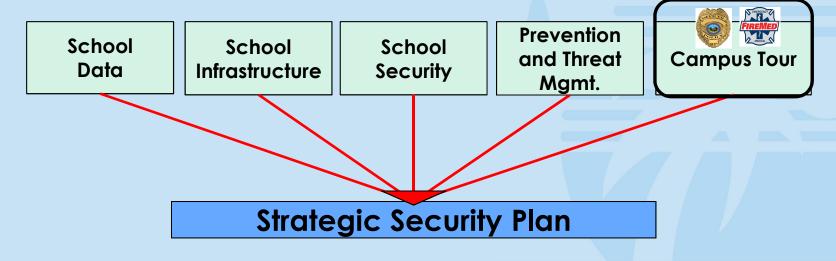
# Process: Components of the School Security Risk Assessment (SSRA):

## **Areas Assessed:**

- School Data
- School Infrastructure
- School Security
- Prevention (NEW) and Threat Management
- Campus Tour (NEW)
- Strategic Security Plan (NEW)

## **Directions:**

- Detailed guidance and references for each question (NEW)
- References include aligned state statute, FLDOE communications, MSD Commission findings (NEW)





## Process: District Best Practices Assessment (FSSAT):

**Areas Assessed:** 

Community Collaboration

**Support & Prevention** 

**Emergency Planning** 

**Training** 

**Security Staffing** 

Physical Security

**Executive Summary:** 

**SSRA Results** 

**Recommendations** 

Strategic Actions to be Taken

**Fiscal Impacts** 

**Timelines** 

**Board Actions** 



## Timeline & Process

	May '19	Jun '19	Jul '19	Aug '19	Sep '19	Oct '19	Nov '19
FLDOE	05/01: SB7030 - FSSAT assessment & tool must be released by 5/1	06/30: REVISED SSRA/FSSAT assess released by FLDOE		8/30: FSSAT/SSRA Online Survey Tool Available		10/15: FLDOE Deadline for SSRA finalization  Publicly-noticed meeting	11/1: District Best Practice Assessment Due to FLDOE
SCHOOLS		assessment ogy/15-10/14: 1:1 Reviews confirms SSRAs					
DISTRICT	Due Date/Requ	06/08: Principals Operational Mtg (SSRA pre-work)	o7/29: Principals Operational Meeting (SSRA paper drafts + supporting data)  07/29 - 8/30: Distric Practices Assess pa	8/12: PIVOT memo, addtl supporting docs + reminders	09/06: Principal Work Session  0-10/31: District Best king draft (pre & pos	10/22: Board WS (public meeting)  10/22: Closeddoor session (critical schoolspecific)  Practices Assessment of 10/22 workshop)	11/1: District Best Practice Assessment (In Progress)



# Previously-discussed: Activities to Implement (as presented at 9/10 Workshop)

## Goal: Build a cohesive security team as part of a cohesive school team

## Focus:

Replicate/scale existing best practices

Manage the change, don't overwhelm

Develop procedures/training to clarify role expectations and performance management for security staff

District-managed budget for security staffing (food services model)

Allocate District resources to supplement school-based staff

Enable communication opportunities with District and school-based teams

## Supported By:

District recruits & pre-screens for school-based security staff

Administrators choose from qualified & screened pool of employees

District provides training on standard SOPs

Expanded training department to scale train-the-trainer

New Area Security Manager, Campus Security Manager and Director roles to ensure fidelity of implementation



## Previously-discussed: Activities to Implement (cont)

(as presented at 9/10 Workshop)

### **Personnel:**

- Hiring push continues
- Guardian contract

### **Technology:**

- ERIP/SafePlans: new software platform for developing school safety plans, risk assessments and emergency drills.
- Incident Management software
- Kronos transition for school-based security staff
- Additional radios for referendum headcount (~350) being procured

### **Communications:**

- Development of SSEP Communications Plan to augment District strategic comms plan
- Examine language used to define our security codes, migrate to plain language
- Enterprise Risk Management Kickoff and working sessions.

### Infrastructure:

- Development of Board-approved District Security Operations Center (DSOC), which will monitor alarms, cameras, threat info across District 24/7.
- New location for SSEP staff (central hub)
- Develop structure for implementation of Enterprise Risk Management framework.
- Transportation and bus/bus terminal security

### **Training:**

- Safety Plan implementation
- SOPs for Security Staff phased rollout
- Role-specific protocols
- Online training opportunities for SSEP and all staff
- Active Assailant Response Plan by 10/1, all employees (SB 7030)
- Broward College partnership for certification pathway/continued education for security staff
- Continue to work with LE on threat assessment process and improving LE engagement



## **Discussion**

- 1. Public Feedback
- 2. Board Feedback

**NEXT**: Closed-door session with the Board to address more detailed SSRA information and solidify recommendations.

## **Appendix**

Appendix



## SSRA/FSSAT Process - Helpful Resources



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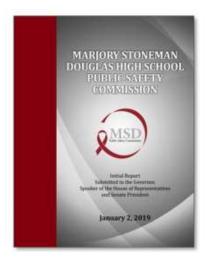
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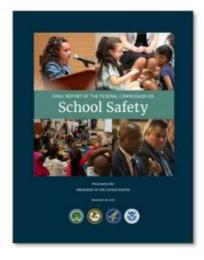
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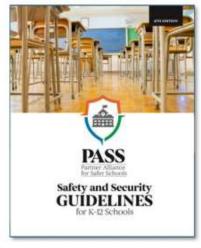


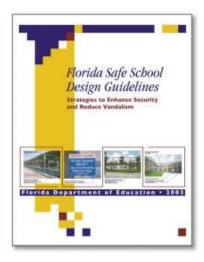


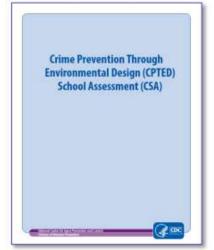
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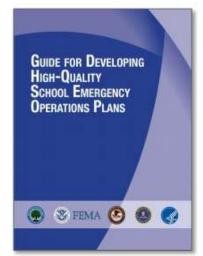


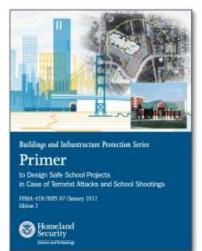
















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